TWI - Training Within Industry

How to speed up your lean transformation

- A missing piece to successfully implement lean
- Explains why so many companies fail in their lean efforts
- THE method to build a skilled team and retain skilled people through reskilling

Seminarium 14/10
Workshop 15-17/10
Stockholm
TWI - Giving people the skills to succeed

TWI was used in American industry and hospitals 70 years ago, when millions needed training fast and effectively to take over jobs from workers joining the military. After the war TWI was forgotten. In 1951 Toyota introduced TWI, and are still practicing it every day as a key element in their culture of developing "Creative Thinking People" to sustaining and further develop improvements.

15 years ago TWI was discovered as "The Hidden Secret of Toyota". Today TWI is implemented in industry, healthcare, administration and IT - wherever predictability, safety, quality and stability is important.

- Do your continuous improvements continue?
- Are your job instructions or standardised operating procedures not followed by everyone?
- Should your first line supervisors be called firefighters instead of managers?

If any of these are true, you need TWI.

Welcome!

Pia Anhede  Joakim Hillberg
Ansvarig leanutbildning  Ansvarig leanutbildning
**Job Instruction (JI) - Stabilise your processes quickly**
Identify the “one best way”, teach the process to this one way, and thereby create a standard method. The basis of stability is generated by doing the same thing the same way across operators and shifts. Benefits by using JI are reduced training time, less scrap and rework, fewer accidents, and increased job satisfaction.

**Job Relations (JR) - Build positive employee relations and facilitate lean transitions**
Job Relations is an excellent place to start. This teaches supervisors how to handle problems, how to prevent them from occurring. It also aids in developing a logical, common sense approach to handling issues with a people-centric view. Benefits are increased productivity, improved attendance, better morale, and higher employee retention rates.

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**Denis Becker**

Denis Becker heads up a team leading lean transformations and developing continuous improvement capabilities of manufacturing and service centres of a leading technology & software provider. He is a passionate champion of operator-led process improvement, teaching and coaching senior TWI trainers around the world.

Denis teaches TWI and problem solving to senior lean and operations managers on the unique MSc in Lean Enterprise at the University of Buckingham. His company "Fast-paced Lean" is the official partner of the TWI Institute in the UK.
Day 1 - Seminar TWI - Training Within Industry
» Overview and business cases for TWI
» How to speed up your lean programme by using TWI
» Structures and roll out of TWI

Day 2, 3 and 4 - Workshop
» **Job Instruction**
  - Introduction and mastering of breakdowns
  - Instructions and rollout
» **Job Relations**
  - Getting results through people
  - Facts and decisions
  - Actions, results and rollout
» One-to-one coaching
» Hands on practice on how to instruct
» Case studies

"TWI is without doubt the most effective and influential education program ever developed throughout history. The TWI-methods have had an enormous effect on the Japanese industry, including Toyota."
John Bicheno, The University of Buckingham

**Datum:** 14-17 oktober  
**Plats:** 7A Odenplan, Norrtullsgatan 6  
Stockholm  
**Pris:** 4 900 kr endast seminarium  
11 900 kr seminarium + workshop  
Alla priser exklusive moms.  
OBS! Antalet platser är begränsat till 20 st dag 1 och 10 st dag 2-4  
Boka på www.plan.se/twi  

Har du frågor? Kontakta Rikard Sjöström, rikard.sjostrom@plan.se, 070-795 29 29